

# LISTEN ENGAGE REPRESENT

Welsh Athletics and Run Wales National Conference Vale Resort, Hensol Saturday 19<sup>th</sup> October 2019



### ARE YOU MORE THAN ...

Svend Elkjaer

Sports Marketing Network



#### Are you more than...

# Svend Elkjaer Sports Marketing Network Welsh Athletics Club Conference 19<sup>th</sup> October 2019







#### #MoreThanGolf



#### #MoreThanAClub



#### #MoreThanCricket



#### So, are you #MoreThanAthletics?

- 1. We are completely focused on being a hub for the community and to play a big part in people's lives. Whether you are talented or not we welcome everybody and we have a great social life and play a strong part in our community
- 2. We are getting increasingly community-focused although not everybody may be as interested as we would like. We know we want to improve and we are working hard to get there
- 3. We need to **focus less on athletics** and more on being part of the community
- **4. We rarely talk about the community** do we really know what that means?
- 5. We are athletics- why should we be talking about the community?



#### If you are #JustAPlaceForAthletics you will...

- ✓ Only attract 'athletics-lovers' as athletes
- ✓ Only attract 'athletics-lovers' as volunteers
- ✓ Find it very difficult to retain people
- ✓ Play a smaller role in your communities
- ✓ Feel a bit isolated!



#### If you are #MoreThanAnAthleticsClub you will...

- ✓ Attract more athletes
- Attract more volunteers
- Retain more people for longer
- ✓ Play a bigger role in your communities
- ✓ Feel better!!!!



#### Change of mindset Developing new skillset

#### From flyers to Instagram....







# 16-24 year olds are online 30 hours per week

# That's 37% of their waking hours!





#### Making your club visible is quite simple

- 1. Listen to people's lives
- 2. Speak their language
- 3. Go where people are



Your best marketing tool is a customer who has just had a great experience with you

A great coach/club/group focuses here

Client

Customer

Prospect

Traditional advertising



## What are they saying about your club? ...if anything at all





# Cricket Scotland runs #ChooseCricket – 30 sec videos promoting their club/cricket







#### Now at York Uni...guess what?





£ 150%

#### So, why is internal communication so important?

- ✓ Helps developing a shared vision and culture
- ✓ Information encourages engagement and commitment
- Creates 'a connected club' with a strong profile in the community
- Helps unearthing the stories which will raise your external profile
- Helps retaining athletes and volunteers as everybody know what is happening



#### Balancing...





#### With communication overload





#### Too often internal comms is a mess





- ✓ No one is in charge each to their own
- ✓ Hearsay "He said, I said"
- ✓ No planning
- Using too many platforms and formats







































#### A sense of community and club culture

- Conversations, networking
- ✓ What do you stand for repeat, repeat, repeat





# Few people in Denmark know about their local sports clubs and what they offer

- ✓ 22% know about their clubs
- ✓ 30% don't know their local sports offerings
- √ 15% only know the names of their local clubs





# Broughton Park...how create 3 girls teams and grow membership by 50%









#### - the UK's biggest skatepark









# Themed events create 'buzz' (and ££££)









★★★★★ 49,590 likes



>

Rampworx Skatepark shared a link.

5 hours ago 🚷

The video from the BMX Halloween Allnighter is up #rampworx http://bit.ly/1xWMex7



#### **Growing the enterprise**

- ✓ Grants £80k
- ✓ Online sales £100k
- ✓ Retail sales £500k
- ✓ Ticket/Door sales £400k
- ✓ Total income £1.1m (grants 7% sport £25k)



#### Galloway CC – cricket on top of the mountain





#### Llandrindod Wells AFC – football top on the mountain





#### **Llandrindod Wells AFC**



Doggy walk leads to relationship with





# Sponsor Doggy Walk, joint Diabetes awareness day and sports equipment collection for Africa





# **Newcastle Vikings demonstrate handball outside Tesco**





#### **Events: Sport and...**

#### **Girls**



**Family** 



**Music** 



Food & Drink







#### The Sporting Glastonbury

- √30,000 people (sell out) @ £95
- ✓ Rugby (male/female), Netball, Hockey 7s, Dodgeball
- √100 netball teams
- √64 dodgeball teams



#### Sport, music, fun, 'meeting' place...?









#### Some of the sponsors





#### Thanks for listening...



Svend Elkjaer
Sports Marketing Network
5 Station Terrace
Boroughbridge
YO51 9BU

Tel: 01423 326 660

Email: <a href="mailto:svend@smnuk.com">svend@smnuk.com</a>